

Terms and Conditions

Sisils Bus Lines

Effective 13 September 2017

Cancellation Policy

Schools and regular customers

No cancellation fees from Schools and account customers unless job cancelled with less than 2 hours notice, total agreed price will be invoiced.

Private Customers

Job cancelled less than 24 hrs notice, total agreed price will be Invoiced.

Cancellation fee \$55.00 - Any Reason (Per Bus).

Job cancelled with less than 2 hours notice, total agreed price will be charged.

Payment Options- Schools

- No deposit or bond needed for School bookings
- Can pay full amount after the job
- Invoice sent after the job

Payment Options- Private Customers

To confirm a booking we require a deposit of **\$200.00** or full amount quoted price (including bond) to be paid. This can be paid by EFT or Credit Card (**2.2% credit card surcharge**).

For EFT (our bank SUNCORP / BSB 484-799 / ACC NO 506981887 / Name: SISILS BUS LINES PTY LTD) Please use your name and charter date as a reference.

The rest of the balance can be paid off 7 days before the charter date.

For credit card payment please call our office on 07 38930739 – We are open until 11.00PM and 7 days.

PLEASE NOTE: WE HAVE A FULLY REFUNDABLE \$200.00 BOND THAT WILL BE TRANSFERRED TO YOUR BANK ACCOUNT AFTER THE JOB.

(If you leave a big mess or damage to the bus or cancel the job within 14 days of your charter date the bond will be non-refundable).

On-Board Rules

Sisils Bus Lines reserve the right to remove any passenger/s or terminate the charter for any of the following reasons:

1. Verbal or physical abuse directed towards Sisils Bus Lines Staff especially the Driver.
2. Weapons or any other dangerous items including glass or bottles being brought on board.
3. Damage to or theft from the Bus, any venue visited any passengers on board, any members of the general public, or any of Sisils Bus Lines Staff.
4. Aggressive or serious anti-social behaviour of any description, including being too intoxicated.

5. A reasonable complaint from Venue Staff, the Police, or the General Public.
6. Being sick, urinating on the bus, throwing liquids or solid items in or out of the Bus.
7. Swearing or aggressive shouting from windows or doorway of the Bus.
8. Any body part protruding from windows or doorway of the Bus whilst in motion.
9. No smoking of any substance on board any of Sisils Bus Lines vehicles.
10. All illegal substances are prohibited on board any of Sisils Bus Lines Vehicles.
11. Bringing on board more than the pre-arranged amount of passengers.
12. No Mess is to be left on the bus or we will charge cleaning fees. This includes vomit spills.

If any of the above rules are breached, your Bond will be forfeited and the Charter may be terminated.